



Category 7 – Best Industry Rising Stars

Vic Ip



Vic Ip, Assistant General Manager – Technical Department of Asia Pioneer Entertainment Holdings Limited (APE). He has devoted himself in gaming industry for over 12 years, the technical team which he led has grown from a 2-men duo to a 16-men department, which is the biggest department in APE. Number of machines that they support are more than 1,500 by today. In addition, Vic built up the repair and refurbishment division in APE, which is a distinguished segment of APE technical support from all other competitors, and it brought revenues approximately HK\$2.5 million for APE in FY2018.

Vic is responsible for overseeing and planning project schedules, assisting machines suppliers to get their products approved, machines' after-sales support and technician manpower allocation, etc. With his detail-oriented trait and decisiveness, Vic and his team members provide excellent full range technical service for customers, which included distribution, installation and technical support. Vic is also experienced in the regulations and compliances from authorities.

“Gaming technology is dynamic and trends are changing constantly, every day is new challenge, but I enjoy overcoming challenges and problems.” Said Vic. In the future, he will continue leading his team to maintain self-awareness to technology evolution, maximize diverse products development , and extend customer base in South East Asia.